



Privacy Statement

Doctors in Distress is committed to being open and transparent about how it uses your personal information. As part of that commitment, we have detailed below how and why Doctors in Distress use your personal information. We have also included some further important details if you need them.

Managing your relationship with us

If you (or your employer) are:

- a patron or supporter of our activities;
- a provider of services to Doctors in Distress; or
- someone who we are dealing with or are in contact with,

we will use your personal information to manage and administer our relationship with you (or your employer), including communicating with you in the context of that relationship. Your personal information is not used for any form of direct marketing, or for the promotion of our activities.

Speaker requests

If you submit a request for Doctors in Distress to speak at your event, we ask for limited personal information (such as contact name, email and 'phone number) for the purpose of managing your request and administering our subsequent participation in the event.

Donors

Donations to Doctors in Distress are made through Virgin Money Giving, who have their own [privacy statement](#). Virgin Money Giving provide us with your name and address, your donation, whether you have gift-aided and your method of payment. We only use these details for the purposes of administering your donation and our legal obligations in respect of that donation. Other than acknowledging your receipt of your donation, the personal information you provide is not used for subsequent direct marketing, or for the promotion of our activities.

Legal basis for using your personal information

We only use your personal information when legally we can do so. In each of the cases above, we have determined it is in our legitimate interest to use your personal information in the ways described.

To the extent the management or administration of our relationship with you includes fulfilling legal obligations (such as tax obligations), your personal information will be used to the extent necessary to fulfil those obligations.

Keeping your information

We only keep your personal information for as long as is necessary.

Enquiries

Any personal information you provide is kept for up to 24 months after our last communication with you so we can refer to the information if you contact us again during that time.

Managing your relationship with us, including speaker requests and donors

Your personal information will be kept for a period of up to seven years after the date our relationship with you ceases. We keep it for this period so we can meet our legal obligations, or protect our position in any future legal disputes.

Sharing your personal information

We do not share your personal information with anyone else, except as detailed below.



Your personal information is provided to third parties who provide services to us, such as:

- information technology and information services providers; and
- professional advisers and insurers.

These third parties can only use the personal information we share to provide their services to us.

Where we are legally obliged to, we will also provide your personal information to governmental and administrative authorities, such as the HMRC. Your personal information is not transferred outside the United Kingdom or the European Union.

Your rights

Accessing, deleting and rectifying your personal information

You have the right to:

- access your personal information;
- require Doctors in Distress to delete it; or
- rectify any personal information we hold that is incorrect.

If you want to exercise these rights, simply let us know by contacting us. You may be asked to provide information to verify and complete your request, which we may retain in connection with the request. We will complete your request within thirty days.

Objecting to processing

Where we process your personal information for purposes we consider to be in our legitimate interest, you have the right to object to this processing. You may exercise this right by contacting us. If you do object, this may affect our ability to deal with you.

Lodging a complaint

You can at any time complain about our processing of your personal information to the Information Commissioner's Office (ICO). The ICO is the UK's independent body for the enforcement of data protection and information rights. Further details can be found at www.ico.org.uk.

How do you contact us?

The data controller is Doctors in Distress. You can write to us at: 28 Stratford Way, Watford, Hertfordshire, WD17 3DJ. You can email us at: contact@doctors-in-distress.org.uk